



# Baptist Health South Florida

6200 SW 73rd Street  
Miami, FL 33143  
Tel: 786-662-4704  
www.baptisthealth.net

February 8, 2010

Natural Playgrounds Company  
85 Warren Street  
Concord, NH 03301

To Whom It May Concern:

My relationship with Natural Playgrounds started with an internet search. I was interested in finding a unique playground that was based on the environment and was happy with what I saw on their website. I wanted to learn more and sent an email regarding my interest. I received a phone call from them almost immediately. They spent time getting to know us, our Center and what are mission and vision is. I was then provided with a follow up email that summarized all that we spoke about including the stages of what is would take to complete the playground. I found it to be easy to read and explain to others within my organization.

Natural Playgrounds has been extremely patient with us as we have to work through our constructions services department to deal with permitting and other specifics that my organization has asked for. I'm very pleased with the amount of responsiveness and professionalism they have shown us. I appreciate the time they take to get to know our needs by speaking with us, visiting with us and conducting surveys with administration and the teaching staff.

I am so pleased with their services we are planning to use them for a new Center we are building next year. I would highly recommend them to any one who is interested in making their playground a true teaching tool for both children and adults to build memories from.

Sincerely,

Heather Adams  
Corporate Director, Dependent Care Services  
Baptist Health South Florida